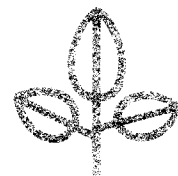


November 15, 1995

Health Policy and Planning Division  
Office of Statewide Health Planning and Development  
1600 9th Street, Suite 400  
Sacramento, CA 95814



San Antonio Community Hospital

To Whom It May Concern:

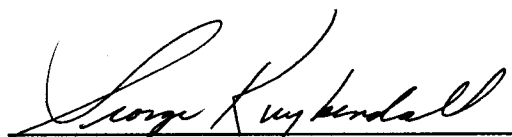
On behalf of San Antonio Community Hospital, I would like to commend the Office of Statewide Health Planning and Development (OSHDP) on their continued efforts to provide the public with outcome measurements demonstrating the quality of care provided by California's acute care hospitals. OSHDP's focus reinforces our hospital's mission which is "to provide quality patient care, services, and facilities that responds to consumer, payor, and physician needs."

The OSHDP survey is but one of the helpful tools that San Antonio Community Hospital uses to measure and evaluate the care provided to our patients. As part of our hospital service improvement process, physicians and hospital staff focus on areas ranging from re-admission to utilization to mortality. In July, 1993, the hospital began utilizing a data system by Iameter, Inc. to continually evaluate outcomes for all of our patients. The Iameter data reveals that the mortality rates at San Antonio Community Hospital are lower than expected in patients with circulatory system diseases, including acute myocardial infarction.

As you are aware, myocardial infarctions were evaluated by expected outcome on two levels, Model A is the more conservative rating and Model B is the more comprehensive. We feel confident that the result of OSHDP's Model B Outcome Measurement is consistent with our Iameter data and that these results more accurately reflect the care provided at San Antonio Community Hospital.

Through the joint efforts of OSHDP and individual hospitals, outcome measurements will continue to be refined, improved, and standardized in order to achieve our mutual goals of insuring quality care to the citizens of our community.

Sincerely,

  
George Kuykendall, President

1-4-95  
Date